
Ross Stone
IT Professional

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Personal Statement

An experienced and enthusiastic IT professional with exceptional knowledge of various infrastructure technologies, systems architecture design, industry best practices, service delivery and technical team management.

Employment Experience

IT Infrastructure Services Manager
Marie Curie

May 2016 to Present
London

- Recruited and developed a new internal infrastructure technical team.
- Led team to deliver strategic objectives and technical solutions such as:
 - Supported major IT transformations and the adoption of new IT structures, procedures and processes.
 - Designed and implemented Azure architecture and migration processes to enable services to be migrated.
 - Identified and mitigated security and service risks.
- Ensured solutions delivered met new IT standards and strategies. Advised and supported the development of those standards and strategies with my direct experience.
 - Developed and implemented plans for resilient, secure, and up to date systems. Reduced operational and security risks. Ensured solutions are flexible to future requirements.
 - Made certain that the Azure network and security design meets long term strategic requirements allowing us to continually improve on security and performance.
- Assisted in the management of the IT Infrastructure budget.

Senior Windows Services Infrastructure Analyst
Victoria and Albert Museum

September 2015 to May 2016
London

- Documented various business processes to be handed over to other teams. Regularly coached and assisted in the development of other teams.
- Worked very closely with the network and telephony project to ensure a smooth and successful Skype for Business rollout providing an enterprise voice solution.

Windows Services Infrastructure Analyst
Victoria and Albert Museum

July 2014 to September 2015
London

- Responsible for management of the Office 365 estate for over 1,300 users.
- Documented infrastructure processes related to how to build and maintain infrastructure including best practices on how systems should be designed and built.

Application Support Analyst
Victoria and Albert Museum

October 2013 to July 2014
London

- Assisted in the migration of Novell eDirectory to Microsoft Active Directory and Novell GroupWise to Microsoft Office 365. Became the subject matter expert for Active Directory and Microsoft technologies.

IT Systems Manager
International Art & Antique Loss Register

January 2010 to October 2013
Bath

- Instigated an infrastructure renewal project that resulted in the successful overhaul of all company systems. All servers, network and telephony equipment were brought up to date.

IT Assistant
Loss Management Group

June 2007 to December 2009
Bath

Training

Leadership in Practice
Marie Curie

May 2018
Glasgow

TOGAF® 9 Foundation and Certified
QA

June 2017
London

Upgrading Your Skills to MCSA Windows Server 2012
QA

October 2015
London

Administering System Center 2012 Configuration Manager
QA

January 2014
London

Technology Certifications

PRINCE2 Practitioner in IT Service Management:
PRINCE2 Practitioner Certificate

September 2014

IT Service Management (ITSM):
ITIL Foundation Certificate

November 2013

Microsoft Certified IT Professional (MCITP):
Enterprise Administrator

April 2011

Education

Association of Accounting Technicians (AAT): Technician
City of Bath College

June 2008
Bath